## A Loving Difference

- Hospice Nurses: Specially trained to manage symptoms and provide comfort, 24/7
- Social Workers: Available for counseling, emotional support and personal decisions
- \* Chaplains: An open, sensitive presence for you and your family
- ℜ Life Enriching Therapies: Music, massage and animal-assisted therapies
- Bereavement: Horizon offers support to anyone in need through the services of our Grief Resource Center

### The Feeling of Home

Hospice comes to you in the comfort of your room.

If interested, room enhancements are available to help create a soothing environment and a feeling of home.

- ℜ Soft lighting
- ℜ A choice of room art
- ℜ CD Player
- ℜ Light refreshment bag
  - \* Room enhancements cannot be utilized if isolation precautions are in place

### HORIZON. Home Care & Hospice





Columbia St. Mary's

11400 West Lake Park Drive, Milwaukee, WI 53224

#### 414.365.8300 | horizonhch.org

Horizon Home Care & Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

#### **ATENCIÓN:**

si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (414) 365-8300.

#### LUS CEEV:

Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (414) 365-8300.

We are a community-based, non-profit organization

※ Accredited by the Joint Commission





Certified by Medicare and Medicaid

# Horizon Hospice at Froedtert Hospital

## HORIZON Home Care & Hospice

With Horizon, you're home.

### Horizon Hospice

When the plan for care changes to comfort, hospice is a choice that benefits both patient and family.

Horizon Hospice offers this care for those not able to leave the hospital setting.

We work closely with you and the staff at Froedtert Hospital to develop a unique plan, fostering peace of mind knowing you're receiving the best care available.

This team approach to medical care, pain management, emotional and spiritual support is tailored to the wishes of patient and family.

We assess level of care/patient conditional daily. Should symptoms stabilize, allowing for hospice in a different setting, accommodations will be made.



With Horizon, you're home.

### Q: Why hospice?

A: The goal of hospice is to provide comfort: Symptom management, emotional support, family support. Care is provided by a team of hospice professionals that may include nurse, social worker, chaplain, and life-enriching therapies (music, massage, animal-assisted therapies). Each patient's journey is unique. Each plan of care is developed to meet unique needs.

# Q: Will Froedtert Hospital staff still provide care?

A: Yes. Horizon Hospice offers an added layer of support. Our hospice experts work with the Froedtert team to provide the best care possible.

# Q: Is a DNR (Do Not Resuscitate) required?

A: Yes. But just because you may not want 'heroic measures' of CPR or breathing machines, there's much that can be done for care and comfort. DNR does not mean ''do not care for this patient.''

# Q: What bereavement support is provided?

A: Bereavement support is an essential component of hospice care that includes anticipating grief reactions and providing ongoing support for the bereaved over a period of 13 months (per hospice benefit). At Horizon, we believe this support is necessary for anyone in our community. We also understand that grief comes at different times and in different ways. Horizon believes that the word "resource" implies solution and hope that help is available; that tomorrow can be better than today.

We offer individual counseling, group sessions, a library, newsletters, seminars and more. Support is also available virtually or by phone. Services of Horizon's Grief Resource Center are provided free of charge to patients, families, and anyone in the community.

You are not alone in this journey. We are here to help. For more information or schedule an appointment:

#### 414-586-8383

#### www.horizonhch.com/griefcenter

We recognize that this may be a stressful and challenging time. You will likely have questions. We are on-site to assist:

> 414-805-2505 414-365-8300 (evenings and weekends)

